



BUSINESS PROCESS MANAGEMENT

BUSINESS PROCESS MANAGEMENT SOLUTIONS

- **Business Transformation**
- **Organizational Change Management**
- **Policy Development & Collaboration**
- **Process Improvement & Re-engineering**
- **Process & Procedure Documentation**
- **Strategy & Planning**
- **Training & Facilitation**

Start Managing Your Key Business Processes and Performance Indicators Effectively

Most organizations there are no shortage of ideas and strategy, and while ideas act as a springboard, value only comes when those strategies are successfully implemented. Business Process Management is about optimizing people, processes and technology by turning strategy into execution and execution into results to deliver lasting performance.

BUSINESS PROCESS MANAGEMENT

Business Process Management (BPM) helps you achieve faster results with the highest degree of confidence possible. It's the convergence of emerging technology with management discipline to optimize the use of critical components – process, technology, activity, resources and control – to drive results and achieve goals. A dedication to BPM means the ability to:

- Improve operational and administrative efficiencies to meet challenges; streamlining operational processes
- Allow people and processes to interact with their information systems to achieve objectives; reducing cost through integration of process and controls
- Establish performance metrics and monitoring to facilitate better decision making

We understand the complexity of each client situation merits different application. As such, we offer BPM solutions that range from basic automation of a single manual process (accounts payable, charge back reconciliation) to more comprehensive cross-functional solutions such as sales force management, procure-to-pay process or a sustainable regulatory compliance system.

TARGETED BPM SOLUTIONS

Integrity Consulting is acutely aware that one solution does not fit all. We combine our business process systems and change management experience to create tailored BPM solutions. Our professionals help lead clients from assessment to implementation. Our objective is to help you plan, respond and manage change – making your business more responsive to the constant changes in customers and markets. We offer integrated services that are business and workflow focused, affordable and scalable, simple and fast.



**Solutions
that fit**

TARGETED BPM SOLUTIONS CONTINUED

Business Transformation Services

Adjusting to the constant change of markets and information, our approach adapts technology and resource plans to meet the future state required for effective process management. Creating leverage in technology and information application is critical to transforming your business.

Process Improvement & Re-engineering

We use our systematic approach to help your organization optimize underlying processes to achieve more efficient results. Process re-engineering considers the people, process and technology components needed to realize breakthrough performance, for immediate and measurable results.

Strategy & Planning

This consists of drafting, implementing and evaluating cross-functional decisions that will enable an organization to achieve its long-term objectives. We assist in the process of specifying the mission, developing policies and a plan to achieve objectives, and then allocating the appropriate resources to implement.

Organizational Change Management

We bring a structured approach designed to transition individuals, teams and organizations from their current state to their desired state. Both organizational change management processes and individual change management models are combined to manage the people side of change.

Training & Facilitation

We deliver structured training and facilitation to help in all aspects of project management, strategic planning and quality initiatives. Through proper training we are able to provide a common vision for building the ideal operating model.

Policy Development and Collaboration

Binding together the requisite input from all concerned entities is critical to effective policy development and the governance structure to ensure compliance. Our experts will enable the collaboration of stakeholders to drive out compliance requirements and align to the strategy execution.

Process & Procedure Documentation

Our expert team will work with you to identify and document business processes and procedures, producing documentation that can be used both internally and externally. Our professionals will work with your source material, or subject matter experts, to gather the required information to develop concise and accurate documentation.

CHOOSE INTEGRITY

Our Business Process Management solutions help your organization gain increased performance through improving the effectiveness and efficiency of key business operations. Integrity Consulting targeted solutions help your company consistently stay on top in a business world that is constantly changing.

Integrity was created with the vision of changing the nature of consulting by setting a new standard for commitment, trust and execution. We are built on the principle that doing the right things for our clients and our people always comes first. Independent thinking and straight talk are the foundation of our "trusted advisor" role with our clients.

For more information about our Business Process Management offering, please contact us at: info@integrity.us.com or (301) 695-1011